

Report to: **Overview and Scrutiny Committee**

Date: **20 July 2023**

Title: **Performance Update to June 2023**

Portfolio Area: **Councillor Nicky Hopwood**
Executive Lead Member: Customer Service,
Improvement, IT and Digital
Councillor Dan Thomas
Deputy Leader (Corporate Performance
Oversight)

Wards Affected: **All**

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Recommendations:

That the Overview and Scrutiny Committee notes:

1. the key service performance of the Council, as set out in Appendix A to this report.
2. the intention to provide more regular updates on the KPI's to the committee to ensure more timely reporting of data.

1. Executive summary

- 1.1 As part of its Performance Management Framework, the Council has historically provided six-monthly Key Performance Indicator reports to Overview and Scrutiny Committee.
- 1.2 The last update report was considered by the committee on 12th January 2023, covering the period April – September 2023.
- 1.3 This report sets out key service performance up to 30th June 2023 (Appendix A – Key Performance Indicators)

2. Proposal and Next Steps

- 2.1 Overview and Scrutiny Committee are asked for consider the key operational performance report at Appendix A.
- 2.2 Previously, the Key Performance Indicator reports have been considered on a six-monthly basis however, following discussion

with the Deputy Leader (in his role with corporate performance oversight), it is considered that more frequent and timely reporting would be beneficial.

- 2.3 As a result, it has been proposed (via the Overview and Scrutiny Work Programme earlier on this agenda), to set out further performance updates to the Committee in December (covering July to November) and March (Covering December – February).

3. Implications

Implications	Relevant to proposals Y/N	Details and proposed measures to address
Legal/Governance	Y	Member scrutiny of Key Performance Indicators is important to good governance of the Council.
Financial implications to include reference to value for money	Y	Setting out performance against key frontline services provides a demonstration of value for money. The report also sets out progress against Council Tax and NDR collection rates – key income streams for the Council.
Risk	Y	Monitoring key performance indicators (which is undertaken by the officer Performance Board on a monthly basis) enables us to manage the risk profile of the Council, identifying any areas of under performance and taking steps to address.
Supporting Corporate Strategy	Y	All
Consultation & Engagement Strategy	N	NA
Climate Change - Carbon / Biodiversity Impact	Y	The report sets out progress against waste recycling rates.
Comprehensive Impact Assessment Implications		
Equality and Diversity		
Safeguarding		
Community Safety, Crime and Disorder		
Health, Safety and Wellbeing		

Other implications		
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Supporting Information

Appendices:

Appendix A Key Performance Indicators to June 2023.

Background Papers:

Approval and clearance of report